

PRODUCT CONDITIONS

CONTENTS

1.	PPL PARCEL CZ PRIVATE	2
2.	PPL PARCEL CZ BUSINESS	4
3.	PPL PARCEL CZ MORNING PACKAGE	6
4.	PPL PARCEL CZ SMART	8
5.	ATYP PACKAGE.....	10
6.	PPL PARCEL CZ RETURN	12
7.	PPL PARCEL CONNECT	13
8.	PPL PARCEL RETURN CONNECT	15
9.	PPL PARCEL SMART EUROPE	16
10.	PPL PARCEL CONNECT PLUS.....	18
11.	PPL PARCEL FORYOU CZ (Package for you)	20
12.	PARCEL FORYOU INTERNATIONAL (Package for you – international)	21
13.	MAXIMUM AND MINIMUM DIMENSIONS OF SHIPMENTS	22

1. PPL PARCEL CZ PRIVATE

Introductory provisions

These product terms and conditions ("**PTC**") of **PPL PARCEL CZ PRIVATE** represent the special arrangements for the delivery of shipments under the **PPL PARCEL CZ PRIVATE** service. These PTC are an integral part of the General Terms and Conditions ("**GTC**"). Should a conflict arise between these PTC and the GTC, the provisions of these PTC shall prevail.

Capitalised terms not defined in this PTC shall have the meaning given in the GTC.

Definition of the service – who is it for?

The service is intended only for entrepreneurs buying under their own ID number (hereinafter referred to as "**entrepreneurial individuals**") and legal entities.

Definition of the service – what can be delivered under the service?

Packages up to 31.5 kg, minimum dimensions of the Shipment 15 x 10 x 1 cm, maximum dimensions of the Shipment 120 x 60 x 60 cm and at the same time the sum of the circumference and length of the Shipment must not exceed 360 cm, in case of delivery to a collection point – the dimensions according to the General Information for PPL products apply, max. value of the shipment CZK 50,000

Definition of service – where can it be delivered?

Delivery only within the Czech Republic, when the Recipient is a private person

Definition of service – when will PPL deliver in its mode?

The Operator shall use reasonable efforts to deliver the shipment on time: Delivery from Monday to Friday. In the event of a significant increase in the number of shipments Delivery on Saturday, Sunday or a public holiday.

Delivery from 8:00 am to 6:00 pm.

The Operator will make one Delivery attempt to the Recipient's address, in the event of non-delivery the Shipment may be deposited at the nearest collection point.

The Sender is obliged to provide a Recipient's phone number and email address. The data will be used for the purpose of automatic notification of the Recipient upon delivery of the Shipment.

The Sender acknowledges that the provision of the PPL PARCEL CZ PRIVATE service is associated with a number of external factors, many of which are beyond the control of the operator, such as the traffic situation or weather conditions.

Definition of the service and by what means will Delivery take place?

- Delivery to the Recipient's address.
- Possibility of opting for the delivery to be left at one of the PPL network collection points (more information at <https://www.ppl.cz/en/what-are-pickup-points>).
- Possibility of changing the Delivery instructions online.
- Electronic Delivery Confirmation.
- Automatic notification of the Recipient, which includes email and SMS communication with information about the approximate time of Delivery within 2 hours.

Can be combined with the following additional services

- Cash on delivery from the Recipient by credit card, cash or online payment gateway. The maximum amount of the periodic payment is CZK 100,000. Payments by credit card and cash cannot be combined.
- After delivery of the Shipment, the COD amount is the Sender's claim against PPL, and PPL shall remit it within 7
- working days from the Delivery of the Shipment to the account specified by the Sender.
- The card payment fee is 1.4% of the total value of the cash on delivery. This fee is not a

substitute for the payment of the daily fee, which will be charged according to the current Price List. The financial transfer for Shipments subject to COD is made by wire transfer, according to the settings in the customer card either individually, i.e. 1 Shipment = 1 payment order, or cumulatively, when 1 payment for all Shipments paid on the given transfer date goes out. If the Sender chooses bulk shipment, he/she is sent an email at the same time on the date of payment, in which the individual amounts paid are assigned to the numbers of individual shipments in 2 formats – .txt, .html.

- When sending shipments in a set, if the additional service of cash on delivery from the Recipient is added to one or more shipments (Combined Cash on Delivery), the correct data is required to provide the service. A link to a document describing the correct data settings is posted at: <https://www.ppl.cz/set-of-packages>. The Ordering Party hereby declares that he/she has read this document and is aware that he/she is obliged to provide PPL with the correct data information for the subject shipments; otherwise, PPL is not obliged to provide the service and is not liable for any errors caused by the Ordering Party's breach of this obligation. Support for implementing proper data exchange is available at ithelp@ppl.cz.
- Enhanced liability for the shipment, the price of enhanced liability for the shipment is based on the current Price List. The maximum value of the Shipment for transport is CZK 500,000.
- The maximum value of a Shipment submitted for transportation that contains valuables is CZK 150,000.
- Agecheck only offers to hand over a package to a person over a certain age. It is possible to choose between 15 or 18 years. At the time of the check, the Recipient will be asked to provide proof of identity (in particular an ID card, driving licence, passport). The driver records the last 4 characters of the document presented and its type in his/her application from the identity card in order to fulfil legal obligations. If the age of the Recipient does not correspond to the chosen service, or the Recipient refuses to provide proof of identity, the driver is entitled not to forward the shipment.
- Direct Addressing offers a price advantage for packages delivered directly to PPL's collection points.
- The recipient chooses Delivery directly to the PPL's collection point on the e-shop.
- Next Attempt Delivery to Address. In the event that the courier fails to reach the Recipient at the Delivery address, the shipment will be redelivered to the address on the next working day. The Recipient may change the place and date of Delivery.

Service Prices

The price of transport for the PPL PARCEL CZ PRIVATE service is based on the valid Price List. It consists of a freight charge, toll charge, fuel surcharge and VAT. For the purpose of determining the price of transport and related payments, the highest weight of the Shipment as indicated on the Shipment during transport is decisive; however, for the calculation of the toll surcharge, a minimum weight of 0.5 kg is set for all Shipments.

The current Price List and Prices for additional services are based on the current Price List. The current price list can be found at <https://www.ppl.cz/price-list-company>.

PPL CZ reserves the right to change the above Price List at any time.

Packing of Shipments

For required packaging of shipments, please visit: <https://www.ppl.cz/packing-guidelines>.

2. PPL PARCEL CZ BUSINESS

Introductory provisions

These product terms and conditions (“PTC”) of **PPL PARCEL CZ BUSINESS** represent special arrangements for the delivery of shipments under the **PPL PARCEL CZ BUSINESS** service. These PTC are an integral part of the General Terms and Conditions (“GTC”). Should a conflict arise between these PTC and the GTC, the provisions of these PTC shall prevail.

Capitalised terms not defined in this PTC shall have the meaning given in the GTC.

Definition of the Service – who is it for?

The service is intended only for entrepreneurial individuals and legal entities

Definition of the Service – what can be delivered under the service?

Packages up to 31.5 kg, minimum dimensions of the Shipment 15 x 10 x 1 cm, maximum dimensions of the Shipment 120 x 60 x 60 cm and at the same time the sum of the circumference and length of the Shipment must not exceed 360 cm, in case of delivery to the Collection Point – the dimensions according to the General Information on PPL products apply, max. value of the parcel CZK 50,000.

Definition of Service – where can it be delivered?

Delivery only within the Czech Republic, when the Recipient is an entrepreneurial individual or a legal entity. If the actual Recipient of the Shipment delivered within PPL Parcel CZ Business is a natural person – a non-entrepreneur, PPL is entitled to charge the Ordering Party for Delivery the prices applicable to PPL Parcel CZ Private.

Definition of Service – when will PPL deliver in its mode?

The Operator shall use reasonable efforts to deliver the shipment on time: Delivery from Monday to Friday (8:00 am – 6:00 pm).

Two attempts will be made by the Operator to deliver to the Recipient’s address; in the event of non-appearance at the address during the first delivery attempt, delivery may also be made to one of the network Collection Points by agreement (primarily by telephone) (for more information, see <https://www.ppl.cz/en/what-are-pickup-points>).

The Sender acknowledges that the provision of the PPL PARCEL CZ BUSINESS service is associated with a number of external factors, many of which are beyond the control of the Operator, such as the traffic situation or weather conditions.

Definition of the Service and the Means by Which the Delivery Will Be Made?

- Delivery to the Recipient’s address, to the Collection Point
- Electronic Delivery Confirmation

Can be combined with the following additional services

- Cash on delivery from the Beneficiary by credit card, cash or online payment gateway; Maximum amount of cash on delivery up to CZK 100,000. Payments by credit card and cash cannot be combined.
- Upon Delivery of the Shipment, the COD amount shall be due and payable by the Sender to PPL and PPL shall remit the COD amount to the account specified by the Sender no later than 7 business days after Delivery of the Shipment.
- The card payment fee is 1.4% of the total value of the cash on delivery. This fee is not a substitute for the payment of the daily fee, which will be charged according to the current Price List. The financial transfer for Shipments bound by COD is made by wire transfer, according to the settings in the customer card either individually, i.e. 1 Shipment = 1 payment order, or cumulatively, where 1 payment for all Shipments paid on the given transfer date is made. If the Sender chooses bulk shipment, he/she is sent an email at the same time on the date of payment, in which the individual amounts paid are assigned to the numbers of individual shipments, in 2 formats – .txt, .html.
- When sending shipments in a set, providing the additional service of cash on delivery from the Recipient is added to one or more shipments (Combined Cash on Delivery), the correct

data is required to provide the service. A link to a document describing the correct data settings is published at: <https://www.ppl.cz/zasilky-v-sade-datove-nastaveni>. The Ordering Party hereby declares that he/she has read this document and is aware that he/she is obliged to provide PPL with the correct data information for the subject shipments, otherwise PPL is not obliged to provide the service and is not liable for any errors caused by the Ordering Party's breach of this obligation. Support for implementing proper data exchange is available at ithelp@ppl.cz.

- Enhanced liability for the shipment, the price of enhanced liability for the shipment is based on the current Price List. The maximum value of a Shipment submitted for transport is CZK 500,000
- The maximum value of a Shipment for transport containing valuables is CZK 150,000

Service Prices

The price of transport for the PPL PARCEL CZ BUSINESS service is based on the valid Price List. It consists of a freight charge, toll charge, fuel surcharge and VAT. For the purpose of determining the price of transport and related payments, the highest weight of the Shipment as indicated on the Shipment during transport is decisive; however, for the calculation of the toll surcharge, a minimum weight of 0.5 kg is set for all Shipments.

The current Price List and Prices for additional services are based on the current Price List. The current price list can be found at <https://www.ppl.cz/price-list-company>.

PPL CZ reserves the right to change the above Price List at any time.

Packing of Shipments

For required packaging of shipments, please visit: <https://www.ppl.cz/packing-guidelines>.

3. PPL PARCEL CZ MORNING PACKAGE

Introductory provisions

These product terms and conditions (“PTC”) of **PPL PARCEL CZ MORNING PACKAGE** are special arrangements for the delivery of shipments under the **PPL PARCEL CZ MORNING PACKAGE** service. These PTC are an integral part of the General Terms and Conditions (“GTC”). Should a conflict arise between these PTC and the GTC, the provisions of these PTC shall prevail.

Capitalised terms not defined in this PTC shall have the meaning given in the GTC.

Definition of the Service – who is it for?

The service is intended only for entrepreneurial individuals and legal entities

Definition of the Service – what can be delivered under the service?

Packages up to 31.5 kg, minimum dimensions of the Shipment 15x10x1 cm, maximum dimensions of the Shipment 120x60x60 cm and at the same time the total circumference and length of the Shipment must not exceed 360 cm

Definition of Service – where can it be delivered?

Delivery only within the Czech Republic, when the Recipient is an entrepreneurial individual or a legal entity. If the actual Recipient of the Shipment delivered within PPL Parcel CZ Business is a natural person – a non-entrepreneur, PPL is entitled to charge the Ordering Party for Delivery the prices applicable to PPL Parcel CZ Private.

Definition of Service – when will PPL deliver in its mode?

The Operator shall use reasonable efforts to deliver the shipment on time: Delivery Monday to Friday no later than 10 a.m.

If the Shipment is delivered between 10:01 and 11:00 a.m., a 20% discount on the shipping fee will be applied.

In case the Shipment is delivered after 11:00 a.m., the price is based on the valid PPL Parcel CZ Business price list. This service is only available in selected cities and locations – for a list of zip codes with Morning Delivery, please visit <https://www.ppl.cz/postal-code-morning-del>.

The sender acknowledges that the provision of the **PPL PARCEL CZ MORNING PACKAGE** service is associated with a number of external factors, many of which are beyond the control of the operator, such as the traffic situation or weather conditions.

Definition of the Service and the Means by Which the Delivery Will Be Made?

- Delivery to the Recipient’s address
- Electronic Delivery Confirmation

Can be combined with the following additional services

- Cash on delivery from the Beneficiary by credit card, cash or online payment gateway; Maximum amount of cash on delivery up to CZK 100,000. Payments by credit card and cash cannot be combined.
- After delivery of the Shipment, the COD amount is the Sender’s claim against PPL, and PPL shall remit it within 7
- working days from the Delivery of the Shipment to the account specified by the Sender.
- The card payment fee is 1.4% of the total value of the cash on delivery. This fee is not a substitute for the payment of the daily fee, which will be charged according to the current Price List. The financial transfer for COD Shipments is made by wire transfer, according to the settings in the customer card, either individually – i.e. 1 Shipment = 1 payment order, or cumulatively, where 1 payment for all Shipments paid on a given transfer date goes out. If the Sender chooses bulk shipment, he/she is sent an email at the same time on the transfer date, in which the individual amounts paid are assigned to the numbers of individual shipments in 2 formats – .txt, .html.
- When sending shipments in a set, if the additional service of cash on delivery from the Recipient is added to one or more shipments (Combined Cash on Delivery), the correct data is required to provide the service. A link to a document describing the correct data settings is

posted at: <https://www.ppl.cz/set-of-packages>. The Ordering Party hereby declares that he/she has read this document and is aware that he/she is obliged to provide PPL with the correct data information for the subject shipments, otherwise PPL is not obliged to provide the service and is not liable for any errors caused by the Ordering Party's breach of this obligation. Support for implementing proper data exchange is available at ithelp@ppl.cz

- Enhanced liability for the shipment, the price of increased liability for the shipment is based on the current Price List. The maximum value of a Shipment submitted for transport is CZK 500,000
- The maximum value of a Shipment for transport containing valuables is CZK 150,000

Service Prices

The price of transport for the PPL PARCEL CZ MORNING PACKAGE service is based on the valid Price List. It consists of a freight charge, toll charge, fuel surcharge and VAT. For the purpose of determining the price of transport and related payments, the highest weight of the Shipment as indicated on the Shipment during transport is decisive, however, for the calculation of the toll surcharge, a minimum weight of 0.5 kg is set for all Shipments.

The current Price List and Prices for additional services are based on the current Price List. The current price list can be found at <https://www.ppl.cz/price-list-company>.

PPL CZ reserves the right to change the above Price List at any time.

Packing of Shipments

The required packaging for shipments can be found at: <https://www.ppl.cz/packing-guidelines>.

4. PPL PARCEL CZ SMART

Introductory provisions

These product terms and conditions (“PTC”) of **PPL PARCEL CZ SMART** represent special arrangements for the delivery of shipments under the **PPL PARCEL CZ SMART** service. These PTC are an integral part of the General Terms and Conditions (“GTC”). Should a conflict arise between these PTC and the GTC, the provisions of these PTC shall prevail.

Capitalised terms not defined in this PTC shall have the meaning given in the GTC.

Definition of the Service – who is it for?

The service is intended only for entrepreneurial individuals and legal entities

Definition of the Service – what can be delivered under the service?

Packages up to 31.5 kg, minimum dimensions of the Shipment 15 x 10 x 1 cm, maximum dimensions of the Shipment 120 x 60 x 60 cm and at the same time the sum of the circumference and length of the Shipment must not exceed 360 cm, in the case of delivery to the Collection Point - the dimensions according to the General Information for PPL products apply, maximum value of the parcel CZK 20,000.

Definition of Service – where can it be delivered?

Delivery directly to Collection points within the Czech Republic

Definition of Service – when will PPL deliver in its mode?

The Operator shall use reasonable efforts to deliver the shipment on time: Delivery from Monday to Friday. In the event of a significant increase in the number of shipments Delivery on Saturday, Sunday or a public holiday.

The Sender is obliged to provide a Recipient’s phone number and email address. The data will be used for the purpose of automatic notification of the Recipient upon delivery of the Shipment.

The Sender acknowledges that the provision of the **PPL PARCEL CZ SMART** service is associated with a number of external factors, many of which are beyond the control of the Operator, such as traffic, weather conditions or the exhausted capacity of the Collection Point. In the event of unavailability of a Collection Point, the Shipment may be redirected to another available Collection Point.

Definition of the Service and the Means by Which the Delivery Will Be Made?

Direct Delivery to the network of Collection Points (more information at <https://www.ppl.cz/en/what-are-pickup-points>). Electronic Delivery Confirmation. Automatic notification of the Recipient, which includes email and SMS communication.

Can be combined with the following additional services

- Cash on delivery from the Recipient by credit card, cash or online payment gateway. The maximum amount of the periodic payment is CZK 100,000. Payments by credit card and cash cannot be combined.
- After delivery of the Shipment, the COD amount is the Sender’s claim against PPL, and PPL shall remit it within 7
- working days from the Delivery of the Shipment to the account specified by the Sender.
- The card payment fee is 1.4% of the total value of the cash on delivery. This fee is not a substitute for the payment of the daily fee, which will be charged according to the current Price List. The financial transfer for COD Shipments is made by wire transfer, according to the settings in the customer card, either individually – i.e. 1 Shipment = 1 payment order, or cumulatively, where 1 payment for all Shipments paid on a given transfer date goes out. If the Sender chooses bulk shipment, he/she is sent an email at the same time on the transfer date, in which the individual amounts paid are assigned to the numbers of individual shipments in 2 formats – .txt, .html.
- When sending shipments in a set, if the additional service of cash on delivery from the

Recipient is added to one or more shipments (Combined Cash on Delivery), the correct data is required to provide the service. A link to a document describing the correct data settings is posted at: <https://www.ppl.cz/set-of-packages>. The Ordering Party hereby declares that he/she has read this document and is aware that he/she is obliged to provide PPL with the correct data information for the subject shipments, otherwise PPL is not obliged to provide the service and is not liable for any errors caused by the Ordering Party's breach of this obligation. Support for implementing proper data exchange is available at ithelp@ppl.cz

- Enhanced liability for the shipment, the price of increased liability for the shipment is based on the current Price List. The maximum value of a Shipment submitted for transport is CZK 500,000
- The maximum value of a Shipment for transport containing valuables is CZK 150,000
- Agecheck only offers to hand over a package to a person over a certain age. It is possible to choose between 15 or 18 years. At the time of the check, the Recipient will be asked to provide proof of identity (in particular an ID card, driving licence, passport). For the purpose of fulfilling legal obligations, the operator of the collection point will record the last 4 characters of the presented identity card and its type in his application. If the age of the Recipient does not correspond to the selected service, or the Recipient refuses to provide an identity card, the operator is entitled not to forward the shipment. It is not possible to deposit a shipment with this service in PPL Parcelboxes and third-party boxes.

Service Prices

The price of transport for the PPL PARCEL CZ SMART service is based on the valid Price List. It consists of a freight charge, toll charge, fuel surcharge and VAT. For the purpose of determining the price of transport and related payments, the highest weight of the Shipment as indicated on the Shipment during transport is decisive; however, for the calculation of the toll surcharge, a minimum weight of 0.5 kg is set for all Shipments.

The current Price List and Prices for additional services are based on the current Price List. The current price list can be found at <https://www.ppl.cz/price-list-company>.

PPL CZ reserves the right to change the above Price List at any time.

Packing of Shipments

For required packaging of shipments, please visit: <https://www.ppl.cz/packing-guidelines>.

5. ATYP PACKAGE

Introductory provisions

These product terms and conditions (“PTC”) of the **ATYP PACKAGE** Supplementary Service constitute special arrangements for the delivery of shipments under the **ATYP PACKAGE** Supplementary Service. These PTC are an integral part of the General Terms and Conditions (“GTC”). Should a conflict arise between these PTC and the GTC, the provisions of these PTC shall prevail.

Capitalised terms not defined in this PTC shall have the meaning given in the GTC.

Definition of the Service – who is it for?

The service is intended only for entrepreneurial individuals and legal entities

Definition of the Service – what can be delivered under the service?

Atyp package shipment means:

- any Shipment forwarded by PPL for transportation with the place of dispatch and the place of delivery in the Czech Republic and abroad
- if the parameters of the Shipment exceed one of the values set out below,
- shipment dimensions less than 15 x 10 x 1 cm
- shipment dimensions more than 120 x 60 x 60 cm, but maximum longest side 200 cm
- unboxed passenger car and motorcycle tyres without rims, weighing not more than 31.5 kg and up to and including 18 inches in size, with a maximum of 2 unboxed tyres without rims allowed as one Atypical Package Shipment, which must be firmly joined together
- 1 passenger car and motorcycle tyre with a rim size up to and including 18 inches and weighing not more than 31.5 kg, unpacked in a box
- Atypical Package also means a Shipment that does not meet proper packaging guidelines <https://www.ppl.cz/packing-guidelines>.
- A shipment in a bag that exceeds the maximum weight or size specified in the following paragraph

Shipments that do not fall into the Atyp package category

- envelopes and Shipments in a bag (max. 60 x 40 x 36 cm, 3 kg)
- compact bundle of max. two regular shaped bales, regardless of their different sizes, with a solid base

Definition of Service – where can it be delivered?

Delivery within the Czech Republic and abroad, when the Recipient is a natural person, an entrepreneurial individual or a legal entity

Definition of Service – when will PPL deliver in its mode?

The Operator shall use reasonable efforts to deliver the shipment on time: Delivery from Monday to Friday (8:00 am – 6:00 pm).

The Sender acknowledges that the provision of the **ATYP PACKAGE** service is associated with a number of external factors, many of which are beyond the control of the Operator, such as traffic and weather conditions. The Sender acknowledges that the transport time may be extended in the case of the **ATYP PACKAGE** service.

In the case of a commercial decision, PPL is not obliged to temporarily accept the **ATYP PACKAGE** for transport.

The **ATYP PACKAGE** service fee is charged for degraded handling conditions, and payment of this surcharge does not relieve the Sender of the obligation to pack the shipment in a manner that will protect its contents from damage.

Definition of the Service and the Means by Which the Delivery Will Be Made?

- Delivery to the Recipient's address

- Electronic Delivery Confirmation;
- It is not possible to deliver directly to the PPL network of collection points

Can be combined with the following additional services

- Cash on delivery from the Beneficiary by credit card, cash or online payment gateway; Maximum amount of cash on delivery up to CZK 100,000. Payments by credit card and cash cannot be combined.
- Upon Delivery of the Shipment, the COD amount is the Sender's claim against PPL, and PPL shall remit it to the account specified by the Sender within 7 working days of Delivery of the Shipment.
- The card payment fee is 1.4% of the total value of the cash on delivery. This fee is not a substitute for the payment of the daily fee, which will be charged according to the current Price List. The financial transfer for COD Shipments is made by wire transfer, according to the settings in the customer card, either individually – i.e. 1 Shipment = 1 payment order, or cumulatively, where 1 payment for all Shipments paid on a given transfer date goes out. If the Sender chooses bulk shipment, he/she is sent an email at the same time on the transfer date, in which the individual amounts paid are assigned to the numbers of individual shipments in 2 formats – .txt, .html.
- When sending shipments in a set, if the additional service of cash on delivery from the Recipient is added to one or more shipments (Combined Cash on Delivery), the correct data is required to provide the service. A link to a document describing the correct data settings is posted at: <https://www.ppl.cz/set-of-packages>. The Ordering Party hereby declares that he/she has read this document and is aware that he/she is obliged to provide PPL with the correct data information for the subject shipments; otherwise, PPL is not obliged to provide the service and is not liable for any errors caused by the Ordering Party's breach of this obligation. Support for implementing proper data exchange is available at ithelp@ppl.cz.
- Enhanced liability for the shipment, the price of increased liability for the shipment is based on the current Price List. The maximum value of a Shipment submitted for transport is CZK 500,000.
- The maximum value of a Shipment submitted for transportation that contains valuables is CZK 150,000.

Service Prices

The surcharge for the ATYP PACKAGE service is based on the valid Price List. The current price list can be found here: <https://www.ppl.cz/price-list-company>. Prices for additional services are based on the current Price List. The current price list can be found here: <https://www.ppl.cz/price-list-company>. PPL CZ reserves the right to alter the above Price List at any time.

Packing of Shipments

For required packaging of shipments, please visit: <https://www.ppl.cz/packing-guidelines>.

Special provisions for the ATYP PACKAGE service:

PPL Package Max+

Shipments forwarded from the PPL parcel platform and transported by DHL Freight CZ s.r.o. only within the Czech Republic

If the Shipment has been handed over to PPL for transportation under the service PPL Parcel CZ Private, PPL Parcel CZ Business or Morning Package has the following parameters:

- the length of the Shipment (longest side) exceeds 200 cm, or
- the sum of the circumference of the Shipment and its length exceeds 360 cm, or
- the weight of the Shipment exceeds 50 kg, or
- a shipment is a bundle of three or more tyres unwrapped in a box without a rim, or
- a shipment is a bundle of two or more tyres and a rim, not packed in a box, or
- the shipment is a bundle of three or more boxes, the shipment will be transported under the PPL Package Max+ service

In the case of shipment of the Shipment by PPL Package Max+ (pallet transport), the terms and price of the shipment are governed by the PPL Package Max+ service. The Ordering Party is

obliged to pay the price of carriage set for the Forwarder and to comply with the terms and conditions for PPL Package Max+ service (<https://www.ppl.cz/parcel-max>).

6. PPL PARCEL CZ RETURN

Introductory provisions

These product terms and conditions (“PTC”) of **PPL PARCEL CZ RETURN** are special arrangements for the delivery of shipments under the PPL **PARCEL CZ RETURN** service. These PTC are an integral part of the General Terms and Conditions (“GTC”). Should a conflict arise between these PTC and the GTC, the provisions of these PTC shall prevail.

Capitalised terms not defined in this PTC shall have the meaning given in the GTC.

Definition of the Service – who is it for?

The service is intended only for entrepreneurial individuals and legal entities

Definition of the Service – what can be delivered under the service?

Packages up to 31.5 kg, minimum dimensions of the Shipment 15 x 10 x 1 cm, maximum dimensions of the Shipment 120 x 60 x 60 cm and the sum of the circumference and length of the Parcel must not exceed 360 cm, max. value of the Shipment CZK 50,000

Definition of Service – where can it be delivered?

Delivery only within the Czech Republic, the service is intended to return the goods back into the hands of the trader, where the Recipient is a business person or a legal entity

Definition of Service – when will PPL deliver in its mode?

The Operator shall use reasonable efforts to deliver the shipment on time: Delivery from Monday to Friday (8:00 am – 6:00 pm).

The sender acknowledges that the provision of the PPL PARCEL CZ RETURN service is associated with a number of external factors, many of which are beyond the control of the operator, such as the traffic situation or weather conditions.

Definition of the Service and the Means by Which the Delivery Will Be Made?

- Delivery to the Recipient's address
- Electronic Delivery Confirmation

Can be combined with the following additional services

- Pickup of the Shipment by the driver

Service Prices

The price of transport for the PPL PARCEL CZ RETURN service is based on the valid Price List. It consists of a freight charge, toll charge, fuel surcharge and VAT. For the purpose of determining the price of transport and related payments, the highest weight of the Shipment as indicated on the Shipment during transport is decisive; however, for the calculation of the toll surcharge, a minimum weight of 0.5 kg is set for all Shipments.

The current Price List and Prices for additional services are based on the current Price List. The current price list can be found at <https://www.ppl.cz/price-list-company>.

PPL CZ reserves the right to alter the above Price List at any time.

Packing of Shipments

For required packaging of shipments, please visit: <https://www.ppl.cz/packing-guidelines>.

7. PPL PARCEL CONNECT

Introductory provisions

These product terms and conditions (“PTC”) of **PPL PARCEL CONNECT** are special arrangements for the delivery of shipments under the **PPL PARCEL CONNECT** service. These PTC are an integral part of the General Terms and Conditions (“GTC”). Should a conflict arise between these PTC and the GTC, the provisions of these PTC shall prevail.

Capitalised terms not defined in this PTC shall have the meaning given in the GTC.

Definition of the Service – who is it for?

The service is intended only for entrepreneurial individuals and legal entities

Definition of the Service – what can be delivered under the service?

Packages up to 31.5 kg, in case of Slovakia up to 50 kg, minimum dimensions of the Shipment 15 x 10 x 1 cm, maximum dimensions of the Shipment 120 x 60 x 60 cm and the sum of the circumference and length of the Shipment must not exceed 360 cm, in case of delivery to the collection point the dimensions according to the General Information for PPL products apply, max. value of the parcel CZK 100,000

Definition of Service – where can it be delivered?

Delivery within Europe, with the exception of Ceuta, Mellila and the Canary Islands, where the Recipient is a natural person, a business person or a legal entity.

In the event that the Shipment is not received by the Recipient at the Recipient's designated address, the Shipment may be delivered by alternative Delivery methods.

Alternative Delivery methods: post boxes, Parcelboxes and Third Party Boxes, Shipments to a safe place, Delivery of a Shipment to a neighbour, Delivery of a Shipment to a network of collection points.

Definition of Service – when will PPL deliver in its mode?

The Operator shall use reasonable efforts to deliver the shipment on time: Delivery from Monday to Saturday (8:00 a.m. – 6:00 p.m.), within 2–7 days including Saturday

The Sender acknowledges that the provision of the **PPL PARCEL CONNECT** service is linked to a number of external factors, a number of which the operator cannot influence, such as the traffic situation or weather conditions.

The Sender acknowledges that if the Shipment cannot be delivered, the Shipment will be automatically returned to the Ordering Party. There may be a charge for this service.

The Sender is obliged to provide a Recipient's phone number and email address. The data will be used for the purpose of automatic notification of the Recipient upon delivery of the Shipment.

Definition of the Service and the Means by Which the Delivery Will Be Made?

- Delivery to the Recipient's address or Delivery to a network of collection points
- Possibility of changing the Delivery instructions online
- Electronic Delivery Confirmation
- Automatic notification of the Recipient
- For a more detailed description of the delivery method by destination, please visit <https://www.ppl.cz/en/international-transport>

Can be combined with the following additional services

- Cash on delivery from the Recipient in selected countries. For more information please visit www.ppl.cz Cash on delivery It is also possible to send shipments outside the Czech Republic, i.e. to Slovakia, Poland, Romania and Hungary

Slovakia – here you can declare both EUR and CZK currency.

In the case of a declaration in CZK, the conversion to EUR takes place according to the CSOB

foreign exchange rate on the day of entry of the Shipment into the system and the withdrawal at the Recipient is in EUR. The sender is paid according to the declaration in CZK to an account held with a Czech bank.

In the case of a declaration in EUR, the amount to be collected and paid is in EUR. SEPA payments are used for the payment and in this case it is no longer necessary to have an account with a Slovak bank. The account can be held in any country that supports SEPA payments.

After Delivery of the Shipment, the COD amount is the Sender's claim against PPL, and PPL shall remit it within 10 working days of Delivery of the Shipment to the account specified by the Sender, see the rules above.

The maximum amount of the subsistence allowance for SK is the equivalent of CZK 80,000. Payments by credit card and cash cannot be combined.

Poland, Romania – here you can declare in PLN/RON and it is a condition to have an account opened in a Polish or Romanian bank.

Hungary has the option of declaring in HUF and transferring these funds to a bank account in the Czech Republic by conversion in CZK or to a Hungarian bank account in HUF.

After Delivery of the Shipment, the COD amount is the Sender's claim against PPL, and PPL shall remit it no later than 10 business days (15 business days in case of transfer from HUF to CZ account in CZK) after Delivery of the Shipment to the account specified by the Sender, see the rules above.

The maximum amount of the subsistence allowance for PL, HU, RO is the equivalent of CZK 35,000. Payments by credit card and cash cannot be combined.

The financial transfer for COD Shipments is made by wire transfer, according to the settings in the customer card, either individually – i.e. 1 Shipment = 1 payment order, or cumulatively, where 1 payment for all Shipments paid on a given transfer date goes out. If the Sender chooses bulk shipment, he/she is sent an email at the same time on the date of payment, in which the individual amounts paid are assigned to the numbers of individual shipments in 2 formats (.txt, .html).

The financial transfer for COD Shipments for PLN, RON, or HUF in CZK is carried out by wire transfer, always in one aggregate payment of the selected currency, where 1 payment for all Shipments paid on a given transfer date goes out. If the Sender chooses bulk shipment, he/she is sent an email at the same time on the date of payment, in which the individual amounts paid are assigned to the numbers of individual shipments in 2 formats (.txt, .html).

- Enhanced liability for the shipment, the price of increased liability for the shipment is based on the current Price List. The maximum value of a Shipment submitted for transport is CZK 500,000
- The maximum value of a Shipment for transport containing valuables is CZK 150,000

Service Prices

The price of transport for the PPL PARCEL CONNECT service is based on the valid Price List. It consists of a freight charge, toll charge, fuel surcharge and VAT. For the purpose of determining the price of transport and related payments, the highest weight of the Shipment as indicated on the Shipment during transport is decisive; however, for the calculation of the toll surcharge, a minimum weight of 0.5 kg is set for all Shipments.

The current Price List and prices of additional services are based on the current Price List. The current price list can be found at <https://www.ppl.cz/price-list-company>. PPL CZ reserves the right to alter the above Price List at any time.

Packing of Shipments

For required packaging of shipments, please visit: <https://www.ppl.cz/packing-guidelines>.

Special arrangements for the provision of the PPL PARCEL CONNECT service

- marking the Shipment with a foreign label

Slovakia

Import Shipments from SK_PPL Parcel Import, minimum dimensions of the Shipment 15 x 10 x 1 cm, maximum dimensions of the Shipment 20 x 60 x 60 cm, the sum of the circumference of the Shipment and its length must not exceed 360 cm, the weight of the Shipment including packaging must not exceed 31.5 kg.

8. PPL PARCEL RETURN CONNECT

Introductory provisions

These product terms and conditions (“PTC”) of **PPL PARCEL RETURN CONNECT** are special arrangements for the delivery of shipments under the **PPL PARCEL RETURN CONNECT** service. These PTC are an integral part of the General Terms and Conditions (“GTC”). Should a conflict arise between these PTC and the GTC, the provisions of these PTC shall prevail.

Capitalised terms not defined in this PTC shall have the meaning given in the GTC.

Definition of the Service – who is it for?

The service is intended only for business people and legal entities

Definition of the Service – what can be delivered under the service?

Packages up to 31.5 kg, minimum dimensions of the Shipment 15 x 10 x 1 cm, maximum dimensions of the Shipment 120 x 60 x 60 cm and the sum of the circumference and length of the Shipment must not exceed 360 cm. Depending on the place and method of delivery of the Shipment, the limits may vary. The max. value of the package is CZK 100,000. For more details please visit www.ppl.cz.

Definition of Service – where can it be delivered?

Delivery of shipments from Europe to the Czech Republic, when the Recipient is a natural person, a business person or a legal entity

Definition of Service – when will PPL deliver in its mode?

The Operator shall use reasonable efforts to deliver the shipment on time: Delivery from Monday to Friday (8:00 a.m. – 6:00 p.m.), within 2–7 days

The Sender acknowledges that the provision of the **PPL PARCEL RETURN CONNECT** service is associated with a number of external factors, many of which are beyond the control of the Operator, such as traffic or weather conditions.

Definition of the Service and the Means by Which the Delivery Will Be Made?

- Delivery to the Recipient’s address
- Electronic Delivery Confirmation

Can be combined with the following additional services

- Pickup of the Shipment by the driver
- Enhanced liability for the shipment, the price of increased liability for the shipment is based on the current Price List. The maximum value of a Shipment submitted for transport is CZK 500,000
- The maximum value of a Shipment for transport containing valuables is CZK 150,000

Service Prices

The price of transport for the **PPL PARCEL RETURN CONNECT** service is based on the valid Price List. It consists of a freight charge, toll charge, fuel surcharge and VAT. For the purpose of determining the price of transport and related payments, the highest weight of the Shipment as indicated on the Shipment during transport is decisive; however, for the calculation of the toll surcharge, a minimum weight of 0.5 kg is set for all Shipments.

The current Price List and Prices for additional services are based on the current Price List. The current price list can be found at <https://www.ppl.cz/price-list-company>. PPL CZ reserves the right to

alter the above Price List at any time.

Packing of Shipments

For required packaging of shipments, please visit: <https://www.ppl.cz/packing-guidelines>.

Special arrangements for the provision of the PPL PARCEL RETURN CONNECT service

- marking the Shipment with a foreign label

9. PPL PARCEL SMART EUROPE

Introductory provisions

These product terms and conditions (“PTC”) of **PPL PARCEL SMART EUROPE** are special arrangements for the delivery of shipments under the **PPL PARCEL SMART EUROPE** service. These PTC are an integral part of the General Terms and Conditions (“GTC”). Should a conflict arise between these PTC and the GTC, the provisions of these PTC shall prevail.

Capitalised terms not defined in this PTC shall have the meaning given in the GTC.

Definition of the Service – who is it for?

The service is intended only for business people and legal entities

Definition of the Service – what can be delivered under the service?

For the destination Slovakia, the maximum weight of the package is 20 kg, the minimum dimensions of the Shipment are 15 x 10 x 1 cm, the maximum dimensions of the Shipment are 80 cm, and the sum of the circumference and length of the Shipment must not exceed 200 cm. The maximum value of the package is CZK 100,000. In the case of delivery to the collection point, the dimensions according to the General Information for PPL products apply.

For the destination Poland, the maximum weight of the package is 25 kg, the maximum dimensions of the Shipment are 80 cm, and the sum of the circumference and length of the Shipment must not exceed 320 cm (80x60x60cm). The maximum value of the package is CZK 100,000.

For the destination Germany, the maximum weight of the package is 31.5 kg, the maximum dimensions of the Shipment are 120 cm, and the sum of the circumference and length of the Shipment must not exceed 360 cm. The maximum value of the package is CZK 100,000.

Definition of Service – where can it be delivered?

Direct Delivery to collection points in Poland, Germany and Slovakia, where the Recipient is a natural person, a business person or a legal entity.

Definition of Service – when will PPL deliver in its mode?

The Operator shall use reasonable efforts to deliver the shipment on time: Delivery from Monday to Saturday (8:00 a.m. – 6:00 p.m.)

The Sender acknowledges that the provision of the **PPL PARCEL SMART EUROPE** service is associated with a number of external factors, many of which are beyond the control of the Operator, such as traffic or weather conditions.

The Sender acknowledges that if the Shipment cannot be delivered, the Shipment will be automatically returned to the Ordering Party. There may be a charge for this service.

The Sender is obliged to provide a Recipient's phone number and email address. The data will be used for the purpose of automatic notification of the Recipient upon delivery of the Shipment.

Definition of the Service and the Means by Which the Delivery Will Be Made?

- Direct Delivery to a network of collection points
- Electronic Delivery Confirmation
- Automatic notification of the Recipient

Can be combined with the following additional services

- Cash on delivery from the Recipient in selected countries. For more information please visit www.ppl.cz Cash on delivery It is possible to send Shipments outside the Czech Republic also to Slovakia and Poland

Slovakia – here you can declare both EUR and CZK currency.

In the case of a declaration in CZK, the conversion to EUR takes place according to the CSOB foreign exchange rate on the day of entry of the Shipment into the system and the withdrawal at the Recipient is in EUR. The sender is paid according to the declaration in CZK to an account held with a Czech bank.

In the case of a declaration in EUR, the amount to be collected and paid is in EUR. SEPA payments are used for the payment and in this case it is no longer necessary to have an account with a Slovak bank. The account can be held in any country that supports SEPA payments.

After Delivery of the Shipment, the COD amount is the Sender's claim against PPL, and PPL shall remit it within 10 working days of Delivery of the Shipment to the account specified by the Sender, see the rules above.

The maximum amount of the subsistence allowance for SK is the equivalent of CZK 80,000. Payments by credit card and cash cannot be combined.

Poland – here you can declare only in PLN and it is a condition to have an account opened in a Polish bank.

After Delivery of the Shipment, the COD amount is the Sender's claim against PPL, and PPL shall remit it within 10 working days of Delivery of the Shipment to the account specified by the Sender, see the rules above.

The maximum amount of the subsistence allowance for PL is the equivalent of CZK 35,000. Payments by credit card and cash cannot be combined.

The financial transfer for COD Shipments is made by wire transfer, according to the settings in the customer card, either individually – i.e. 1 Shipment = 1 payment order, or cumulatively, where 1 payment for all Shipments paid on a given transfer date goes out. If the Sender chooses bulk shipment, he/she is sent an email at the same time on the date of payment, in which the individual amounts paid are assigned to the numbers of individual shipments in 2 formats (.txt, .html).

- Enhanced liability for the shipment, the price of increased liability for the shipment is based on the current Price List. The maximum value of a Shipment submitted for transport is CZK 500,000
- The maximum value of a Shipment for transport containing valuables is CZK 150,000

Service Prices

The price of transport for the PPL PARCEL SMART EUROPE service is based on the valid Price List. It consists of a freight charge, toll charge, fuel surcharge and VAT. For the purpose of determining the price of transport and related payments, the highest weight of the Shipment as indicated on the Shipment during transport is decisive; however, for the calculation of the toll surcharge, a minimum weight of 0.5 kg is set for all Shipments.

The current Price List and Prices for additional services are based on the current Price List. The current price list can be found at <https://www.ppl.cz/price-list-company>. PPL CZ reserves the right to alter the above Price List at any time.

Packing of Shipments

For required packaging of shipments, please visit: <https://www.ppl.cz/packing-guidelines>.

10. PPL PARCEL CONNECT PLUS

Introductory provisions

These product terms and conditions (“PTC”) of the **PPL PARCEL CONNECT PLUS** service constitute special arrangements for the delivery of shipments under the **PPL PARCEL CONNECT PLUS** service. These PTC are an integral part of the General Terms and Conditions (“GTC”). Should a conflict arise between these PTC and the GTC, the provisions of these PTC shall prevail.

Capitalised terms not defined in this PTC shall have the meaning given in the GTC.

Definition of the Service – who is it for?

The service is intended only for business people and legal entities

Definition of the Service – what can be delivered under the service?

Packages up to actual weight 31.5 kg, volume weight up to 70 kg ((calculation: length x width x height (cm) / 5,000 = volume weight (kg)), maximum dimensions of the Shipment 120 x 60 x 60 cm and the sum of the circumference and length of the Parcel must not exceed 360 cm, minimum dimensions of the parcel length 11 cm, width 15 cm, height 1 cm, max. value of the parcel CZK 100,000

Definition of Service – where can it be delivered?

Delivery within Europe, except in the Greek islands, where the Recipient is a business person or a legal entity

Definition of Service – when will PPL deliver in its mode?

The Operator shall use reasonable efforts to deliver the shipment on time: Delivery from Monday to Friday (8:00 am – 6:00 pm).

The Sender is required to provide a phone number and email for the Recipient and a phone number for the Sender. The data will be used for the purpose of automatic notification of the Recipient upon Delivery of the Shipment, or to specify Delivery options.

The sender acknowledges that the provision of the **PPL PARCEL CONNECT PLUS** service is linked to a number of external factors, many of which are beyond the control of the operator, such as the traffic situation or weather conditions.

Definition of the Service and the Means by Which the Delivery Will Be Made?

- Delivery to the Recipient’s address
- Proactively informing recipients of the Delivery date
- Electronic Delivery Confirmation

For a more detailed description of the delivery method by destination, please visit <https://www.ppl.cz/en/international-transport>.

Can be combined with this additional service.

- Enhanced liability for the shipment, the price of enhanced liability for the shipment is based on the current Price List. The maximum value of a Shipment submitted for transport is CZK 500,000
- The maximum value of a Shipment for transport containing valuables is CZK 150,000

Service Prices

The price of transport for the PPL PARCEL CONNECT PLUS service is based on the valid Price List. It consists of a freight charge, toll charge, fuel surcharge and VAT. For the purpose of determining the price of transport and related payments, the highest weight of the Shipment as indicated on the Shipment during transport is decisive; however, for the calculation of the toll surcharge, a minimum weight of 0.5 kg is set for all Shipments.

The current Price List and Prices for additional services are based on the current Price List. The current price list can be found at <https://www.ppl.cz/price-list-company>. PPL CZ reserves the right to alter the above Price List at any time.

Packing of Shipments

For required packaging of shipments, please visit: <https://www.ppl.cz/packing-guidelines>.

Special arrangements for the provision of the PPL PARCEL CONNECT PLUS service

Conditions of carriage outside the EU (so-called “third countries – Norway, Switzerland, UK”):

- marking the Shipment with a foreign label
- completing the List of Foreign Shipments
- enclosure of the invoice for the goods (in the case of an envelope with documents the “proforma invoice” with a minimum value, e.g. CHF 1)
- completing the Export Dispositions
- filling in the Indirect Representation Agreement (You only need to fill it in with your first submission. The contract must include the registration identification number of the economic entity, the so-called EORI number)

A customs clearance fee will be charged (more info at www.ppl.cz).

11. PPL PARCEL FORYOU CZ (Package for you)

Introductory provisions

These product terms and conditions (“PTC”) of the **PPL PARCEL FORYOU CZ** service represent special arrangements for the delivery of shipments under the **PPL PARCEL FORYOU CZ** service. These PTC are an integral part of the General Terms and Conditions (“GTC”). Should a conflict arise between these PTC and the GTC, the provisions of these PTC shall prevail.

Capitalised terms not defined in this PTC shall have the meaning given in the GTC.

Definition of the Service – who is it for?

The service is intended for natural persons, entrepreneurial individuals and legal entities

Definition of the Service – what can be delivered under the service?

Packages up to 31.5 kg, minimum dimensions of the Shipment 15 x 10 x 1 cm, maximum dimensions of the Shipment 100 x 50 x 50 cm, max. value of the parcel CZK 5,000, in case of delivery to the collection point the dimensions according to the General Information for PPL products apply

Definition of Service – where can it be delivered?

Delivery only within the Czech Republic, when the Recipient is a natural person, an entrepreneurial individual or a legal entity

Definition of Service – when will PPL deliver in its mode?

The Operator shall use reasonable efforts to deliver the shipment on time: Delivery from Monday to Friday (8:00 am – 6:00 pm)

The Operator will make one attempt at Delivery to the Recipient’s address, in the event of non-delivery the Shipment may be deposited at the nearest Collection point.

The sender acknowledges that the provision of the **PPL PARCEL FORYOU CZ** service is associated with a number of external factors, many of which are beyond the control of the operator, such as the traffic situation or weather conditions.

Definition of the Service and the Means by Which the Delivery Will Be Made?

- Delivery to the Recipient’s address
- Option Delivery to PPL network (more information at <https://www.ppl.cz/en/what-are-pickup-points>)

Can be combined with this additional service

- Pickup of the Shipment by the driver
- Cash on delivery from the Recipient by credit card, cash or online payment gateway in the Czech Republic; Maximum amount of the cash on delivery up to CZK 5,000. After Delivery of the Shipment, the COD amount is the Sender’s claim against PPL, and PPL shall remit it to the account specified by the Sender within 7 working days of Delivery of the Shipment.

Service Prices

The price of transport for the PPL PARCEL FORYOU CZ service is based on the valid Price List. It consists of the freight charge, toll charge, fuel surcharge and VAT, but a minimum weight of 0.5 kg is set for all shipments to calculate the toll surcharge.

The current Price List and Prices for additional services are based on the current Price List. The current price list can be found at <https://www.ppl.cz/price-list-personal>. PPL CZ reserves the right to alter the above Price List at any time.

Packing of Shipments

For required packaging of shipments, please visit: <https://www.ppl.cz/personal-packing-guidelines>.

12. PARCEL FORYOU INTERNATIONAL (Package for you – international)

Introductory provisions

These product terms and conditions (“PTC”) of **PPL PARCEL FOR YOU INTERNATIONAL** are special arrangements for the delivery of shipments under the **PPL PARCEL FOR YOU INTERNATIONAL** service. These PTC are an integral part of the General Terms and Conditions (“GTC”). Should a conflict arise between these PTC and the GTC, the provisions of these PTC shall prevail.

Capitalised terms not defined in this PTC shall have the meaning given in the GTC.

Definition of the Service – who is it for?

The service is intended only for natural persons, business people and legal entities

Definition of the Service – what can be delivered under the service?

Packages up to 31.5 kg, minimum dimensions of the Shipment 15 x 10 x 1 cm, maximum dimensions of the Shipment 100 x 50 x 50 cm, max. value of the parcel CZK 5,000, in case of delivery to the collection point the dimensions according to the General Information for PPL products apply.

Definition of Service – where can it be delivered?

Delivery within Europe, with the exception of Ceuta, Mellila and the Canary Islands and the Greek Islands, where the Recipient is a natural person, a business person or a legal entity

Definition of Service – when will PPL deliver in its mode?

The Operator shall use reasonable efforts to deliver the shipment on time: Delivery from Monday to Friday (8:00 am – 6:00 pm)

The sender acknowledges that the provision of the **PPL PARCEL FORYOU INTERNATIONAL** service is linked to a number of external factors, many of which are beyond the control of the operator, such as the traffic situation or weather conditions.

Definition of the Service and the Means by Which the Delivery Will Be Made?

- Delivery to the Recipient's address or Collection points
- For a more detailed description of Delivery by Destination, please visit <https://www.ppl.cz/en/parcel-for-you>

Service Prices

The price of transport for the PPL PARCEL FORYOU INTERNATIONAL service is based on the valid Price List. It consists of the freight charge, toll charge, fuel surcharge and VAT; however, a minimum weight of 0.5 kg is set for all shipments to calculate the toll surcharge.

The current Price List and Prices for additional services are based on the current Price List. The current price list can be found at <https://www.ppl.cz/price-list-personal>. PPL CZ reserves the right to alter the above Price List at any time.

Packing of Shipments

For required packaging of shipments, please visit: <https://www.ppl.cz/personal-packing-guidelines>.

13. MAXIMUM AND MINIMUM DIMENSIONS OF SHIPMENTS

For Collection Points and Submission Points in the Parcel For You service mode:

- Minimum Shipment Dimensions: 15 x 10 x 1 cm
- Maximum Shipment dimensions for Parcelshop: 100 × 50 × 50 cm,
- Maximum Shipment dimensions for Parcelboxes and Third Party Boxes: 60 × 43 × 43 cm

For Collection points and Submission points in the Other Services mode:

- Minimum Shipment dimensions: 15 x 10 x 1 cm
- Maximum Shipment dimensions for Parcelshops: 120×60×60 cm
- Maximum Shipment dimensions for Parcelboxes and Third Party Boxes: 60 × 43 × 43 cm

Instructions for packing Shipments for Submission into Parcelboxes and Third Party Boxes are available here: <https://www.ppl.cz/packing-guidelines>.