

## Summary of changes in PPL legal documents

Effective of 1.3.2025

In the **GENERAL TERMS AND CONDITIONS FOR DELIVERY OF PPL SHIPMENTS**::

- We have refined the definition of notification (e.g. delivery notification) to make greater use of the notification options and settings in our mojePPL application (Article 1.5.20)
- We have amended the article on PPL's responsibility for the accuracy of the data provided by the Sender (e.g. contact details) (Article 13.3.)

In the **PPL PRODUCT CONDITIONS**, we have:

- Generally made Product Conditions clearer and easier to navigate. We have also consolidated the dimensions of shipments and the terms of add-on services into separate articles 12 and 13
- For international transport services (PPL PARCEL CONNECT, PPL PARCEL CONNECT PLUS and PPL PARCEL RETURN CONNECT) we have:
  - Updated the maximum dimensions and weights of shipments in each country, territorial exceptions and information on delivery times.
  - Clarified shipping options and their availability for each country (label-less, driver pick-up)
  - Clarified information on storage times per destination.

All current documents are available in full on our website <http://www.ppl.cz>.